Prevent Detect Escape – Home Fire Safety for people at higher risk

Frequently asked questions

Who can do this e-learning module?

Anyone in Victoria can do the e-learning module to improve their understanding of home fire safety. The module is designed for people who may be at increased risk of fire and for people who care for, or support others at increased risk, including family members, carers (formal or informal), support workers and support service providers.

Who is more at risk from fire in their home?

While a fire in the home can happen to anyone, fire statistics show that some people are more at-risk of injury or death in a home fire. People are more at-risk when they may be unable or slower to identify that a fire has started or when they may be unable or slower to get out of their home to escape a fire. This can be due to a range of factors such as older age, disability or other factors that are covered in the module.

How was the module developed?

This module was developed collaboratively by CFA and FRV. Considerable input was given from a working party including people with disabilities, disability advocate bodies, National Disability Services, and service providers.

Is it accessible for people with disability?

The module is user friendly and is adapted to suit different learning styles. It includes videos with audio and subtitles and quizzes, for example. You will need to have basic reading and writing skills to use it.

The module is just one resource that CFA and FRV offer, there are also a number of other programs that might suit people who struggle with computers or reading. CFA or FRV may be able to deliver the same content through an online or face-to-face session depending on resources.

Where were the statistics sourced from?

Within the module there are links to some of the source documents – namely the fire-fatality study, the FRV 2020-21 Annual Report, and the FRV/CFA Basic Home Fire Safety Booklet. These links are also here:

https://www.afac.com.au/initiative/bhfs

https://www.afac.com.au/docs/default-source/doctrine/smoke-alarms-in-residential-accomodation.pdf?sfvrsn=6&download=true

https://www.bnhcrc.com.au/sites/default/files/managed/downloads/preventable_residential_fire_fatalities_july_2003_to_june_2017_bushfire_and_natural_hazards_crc.pdf

https://www.frv.vic.gov.au/sites/default/files/2021-11/FRV%20Annual%20Report%202020-21.pdf

https://www.frv.vic.gov.au/home-fire-safety-0

How do I access the resource online?

The module is available at www.cfa.vic.gov.au/atrisk under **Prevent Detect Escape – Home Fire Safety for people at higher risk**.

You will then be taken to CFA's Learning Management System that houses all e-learning courses. If you are not a CFA member you will need to register as an external member and create an account. You will need an email address to do this. You will be asked to verify the new account via email before you can proceed to login.

There is a step-by-step guide on the website if you need it. Once you have logged in, you will see a number of courses available to the public. You are after the one called "Prevent Detect Escape – Home Fire Safety for people at higher risk". Once you start the module it will track and save your progress. This means you can do the course in several sittings, as best suits your needs. If you wish you can also download a certificate at the end to say you have completed the module.

Why do I need to create a log-in before I can access the module?

The e-learning module is hosted on CFA's Learning Management System. Creating a log-in enables you to partially complete the module and come back to it later. A certificate of completion will also be sent to you once you complete the module.

Can I view this resource on my iPad or my smart phone?

The module is designed to work on a laptop or PC. You will need to use the Google Chrome browser rather than Firefox or Explorer. Most tablets and smart phones should be compatible with this module. The modules aren't designed on a mobile-first platform, so it may not work on some mobiles and tablets.

What if I can't get it to work or need some more instruction?

We have a step-by-step guide of how to access the module online on CFA's website. Follow this guide if you are unsure. There is also a contact button at the bottom of the page you can click on where you can get the email address to get help from the Learning Hub Team.

I don't have a computer, where can I do the module?

• Local libraries

• Community centres

• Neighbourhood House

• A friend or family member's house or neighbour

• At work

If the e-learning module is not accessible to you online, contact CFA and FRV to discuss alternative options. We may be able to arrange face-to-face or online sessions depending on resourcing.

How long does it take to complete the resource? Can I do it in sections?

The module takes about 30-40 minutes to complete, including a short registration process, but it will save where you are up to so you can stop and start as you need to.

Is this accredited training?

No, the e-learning module is not accredited training, but a certificate of completion is issued upon finishing the module. For links to accredited qualifications that include basic home fire safety training see: https://www.afac.com.au/initiative/bhfs

Is this an approved piece of work for firefighters to deliver?

No, this is intended to be an accessible platform for People at Higher Risk and their carers to undertake self-paced e-learning.

Where do I find a Home Fire Escape Plan template?

You can find it online www.cfa.vic.gov.au/atrisk or www.frv.vic.gov.au/atrisk

If you are a carer, you may also like to complete the emergency care plan found at www.carergateway.gov.au/help-advice/planning

This will complement the Home Fire Escape Plan and does not replace the need to have an actual Home Fire Escape Plan.

Where can I find out more about smoke alarms?

Within the module there are links to more information about smoke alarms including information on specialist smoke alarms and where smoke alarms should be installed. These links are also below.

General smoke alarm information:

www.cfa.vic.gov.au/smokealarms

www.frv.vic.gov.au/smoke-alarms

Specific smoke alarm information:

Interconnected smoke alarms

Smoke alarm subsidy

Smoke alarm fact sheet for rental providers